



AT THE FOREFRONT

**UChicago
Medicine**

Ingalls Memorial

COMMUNITY BENEFIT

ANNUAL REPORT

2020 Highlights

To Our Dedicated Southland Community

For almost 100 years, UChicago Medicine Ingalls Memorial has served the Southland with exceptional community-based healthcare. Just as our patients expect to receive excellent care inside our facilities, our community benefit programs, partnerships and investments have allowed us to reach beyond our walls to improve health equity for the broader community.

In 2020, COVID-19 challenged us all. Our community benefit partners were resilient during the crisis, offering valuable resources and programming to improve community health.

In fiscal 2020, UChicago Medicine Ingalls Memorial invested \$89.5 million in benefits and services to the community. This investment included almost \$106,000 in grants and in-kind donations for organizations that address our service area's health priorities: chronic disease management, maternal health and cancer awareness. It also included our own heart health programming, resources for mothers, babies and new families, and nutrition education.

Through it all, providing people with access to the care needed to live a healthy, fulfilled life has always been at the very top of our priority list. Thank you to all who contributed to this remarkable story of overcoming challenges and providing excellent healthcare to our communities.



Brian Sinotte
*FACHE, President,
Community Health and
Hospitals Division and
President, UChicago
Medicine Ingalls
Memorial Hospital*



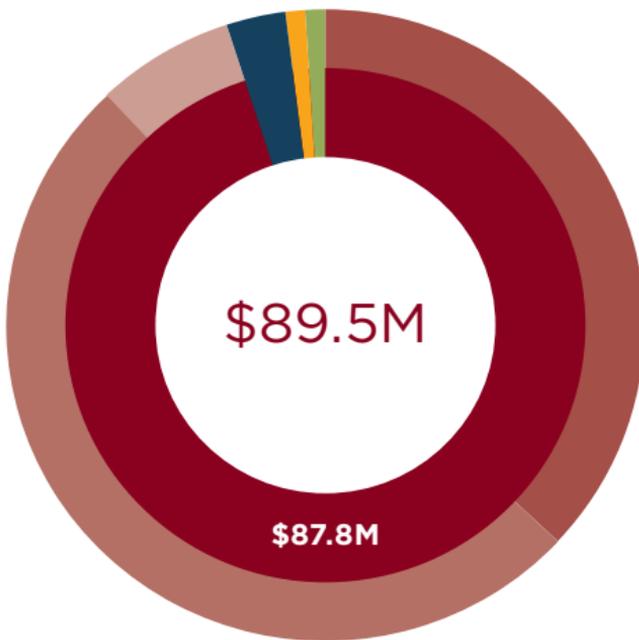
Brenda Battle,
RN, BSN, MBA
*Senior Vice President
for Community Health
Transformation and
Chief Diversity, Equity
and Inclusion Officer*

TO VIEW THE FULL REPORT, VISIT
Community.UChicagoMedicine.org/Ingalls/2020

Investment in our community:

\$89.5 million

Total Investment (Fiscal 2020)



- Total uncompensated care \$87.8 million
 - Medicaid & Medicare uncompensated care \$33.9 million
 - Unrecoverable patient debt \$46.1 million
 - Charity care \$7.8 million
- Medical education \$1.4 million
- Uncategorized community benefit \$172,000
- Cash & in-kind donations \$106,000

UCHICAGO MEDICINE INGALLS MEMORIAL COMMUNITY BENEFIT SERVICE AREA

The Ingalls Memorial service area covers a population of more than **260,700** across **19** southern suburbs, or **10%** of the population of suburban Cook County.*

ZIP Codes and Community Areas

60406

Blue Island
Dixmoor
Posen
Riverdale

60409

Burnham
Calumet City
Lansing

60419

Dolton

60425

Glenwood

60426

Dixmoor
Harvey
Markham
Phoenix

60429

East Hazel Crest
Harvey
Hazel Crest
Markham

60430

Hazel Crest
Homewood
Thornton

60438

Lansing

60469

Posen

60473

Dolton
South Holland
Thornton

60476

Thornton

60633

Burnham
Calumet City
Chicago

60827

Blue Island
Calumet Park
Chicago
Dolton
Riverdale

*Population estimates from 2018-2019 Ingalls Memorial Community Health Needs Assessment

CHRONIC DISEASE

HEALTH PRIORITY: To prevent and manage chronic diseases of asthma, diabetes and heart disease

Empowered Health, an American Heart Association program to help people manage hypertension with nutrition education and healthy food access, was funded by an Ingalls Community Impact Grant.

- 194 patients were assisted with blood pressure monitoring to manage hypertension
- 43,000 boxes of food were distributed to 6,163 families with limited access to nutritious, affordable food



Dietetic interns, such as Katie Shanel, provided healthy cooking demonstrations at the Essential Steps to Heart Health event in February 2020.

MATERNAL & CHILD HEALTH

HEALTH PRIORITY: To increase access to maternal health services, specifically prenatal care

The Healthy Baby Network (HBN) is a community outreach program that improves outcomes for women and children and increases access to prenatal care for a large, under-resourced, minority patient population.

- 137 women enrolled in HBN program
- 103 HBN deliveries
- 88 full-term HBN deliveries
- 97 normal birth weight HBN babies



The Healthy Baby Network provided 100 women essential baby items and child safety education at a Drive-Thru Baby Shower.

BREAST AND PROSTATE CANCER

HEALTH PRIORITY: To promote cancer awareness for breast and prostate cancer

Kick It Cancer, a Cancer Support Center program funded by an Ingalls Community Impact Grant, provided comprehensive cancer care, resources and screenings to four targeted communities within Ingalls' service area.

- 6 Public Service Announcements generated awareness for breast and prostate cancer, with 776 views on YouTube and Facebook
- 2 virtual panel discussions on breast and prostate cancer engaged 77 attendees and received 132 views



COMMUNITY ADVISORY COUNCIL

AIM: To seek community input on health issues important to Ingalls' primary service area



"The Ingalls Community Advisory Council actively advocates to close the gaps of health disparity. We have the honor of being at the table, representing our communities and the need for families to have access to high-quality healthcare."

Audrey Pennington, Chief Operating Officer, Aunt Martha's Health & Wellness

In 2020, UChicago Medicine Ingalls Memorial Hospital created its first community advisory council (CAC). The CAC has 14 council members and seeks community input on health issues that are important to its primary service area and surrounding communities. This council talks with the community to help guide future decisions for resources.